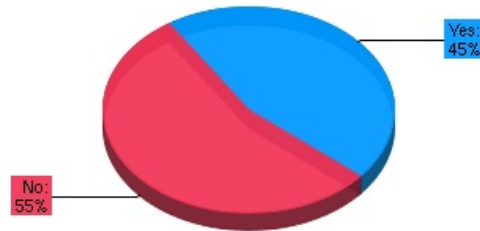


Summary Report - Sep/13/2010

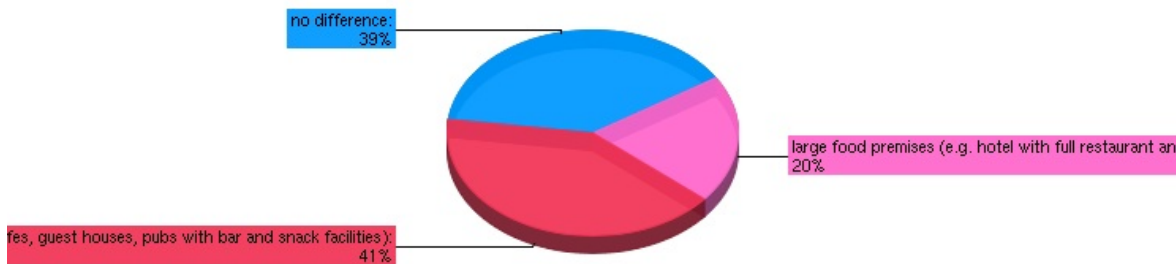
Over the past two years, have you experienced a downturn in the number of CIEH Food Safety courses you provide?



| Value | Count | Percent % |
|-------|-------|-----------|
| Yes | 233 | 45.3% |
| No | 281 | 54.7% |

| Statistics | |
|-----------------|-----|
| Total Responses | 514 |

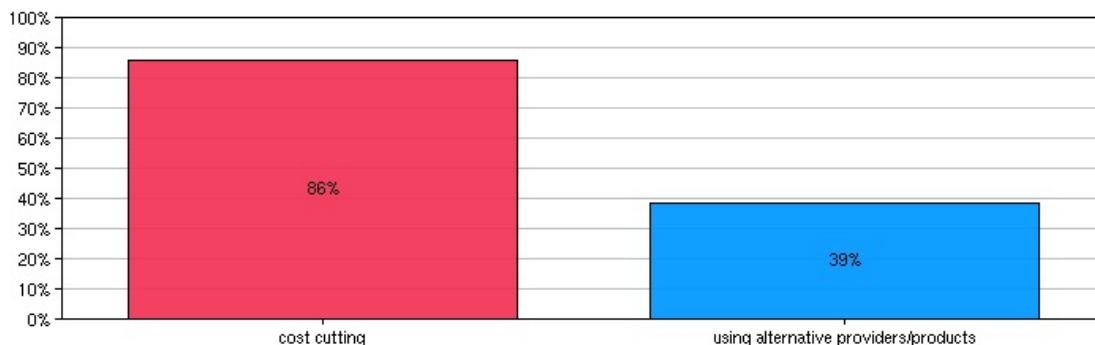
Do you think this downturn is most evident in:



| Value | Count | Percent % |
|---------------------|-------|-----------|
| small food premises | 96 | 41% |
| large food premises | 47 | 20.1% |
| no difference | 91 | 38.9% |

| Statistics | |
|-----------------|-----|
| Total Responses | 234 |

What do you think the reason for this downturn is?



| Value | Count | Percent % |
|--------------|-------|-----------|
| cost cutting | 198 | 85.7% |

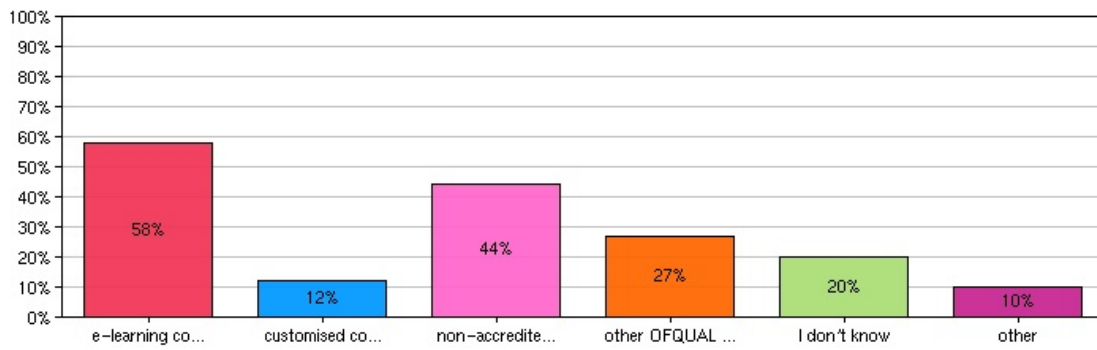
| Statistics | |
|-----------------|-----|
| Total Responses | 231 |

using alternative providers/products

89

38.5%

Which alternative products/providers are your customers using?



| Value | Count | Percent % |
|----------------------------------|-------|-----------|
| e-learning courses | 52 | 57.8% |
| customised courses | 11 | 12.2% |
| non-accredited training | 40 | 44.4% |
| other OFQUAL accredited training | 24 | 26.7% |
| I don't know | 18 | 20% |
| other | 9 | 10% |

Statistics

Total Responses 90