

# Training Agenda

- ALEHM agreement
- Background to Scores on the Doors
- Contact us
- Architecture
- Policies
- Data Sources
- Using the Control Panel
- Advanced features

# ALEHM agreement

- Publish data on site for minimum 2 years
- Continue to publish on yourlondon
- Full helpdesk support

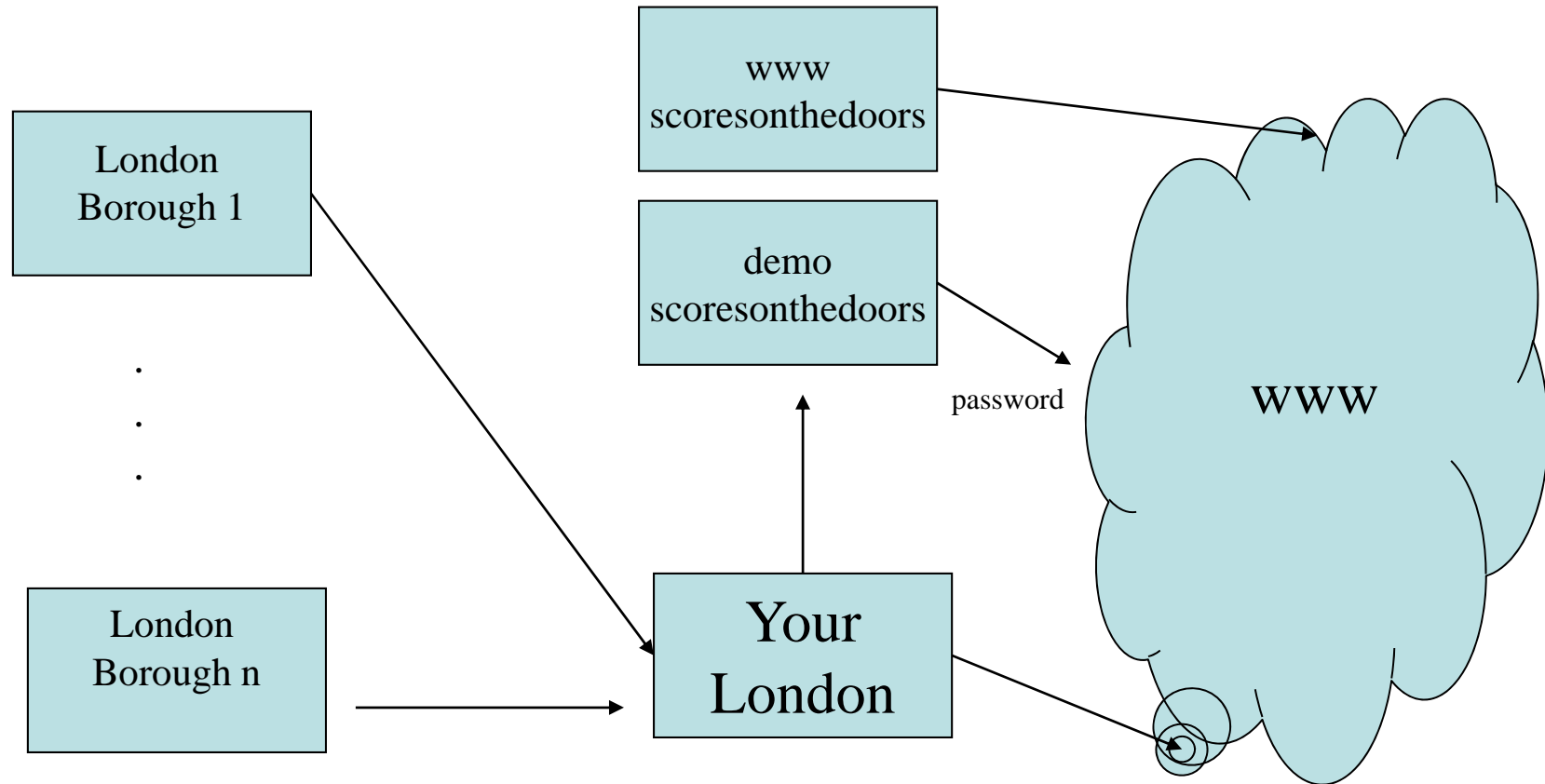
# Background to Scores on the Doors

- Transparencydata site  
[www.scoresonthedoors.org.uk](http://www.scoresonthedoors.org.uk)
- Largest in the World
- 1/2M hits/ month
- High stickiness/return visitor rates
- iPhone, WAP, text, google
- Full Help Desk support

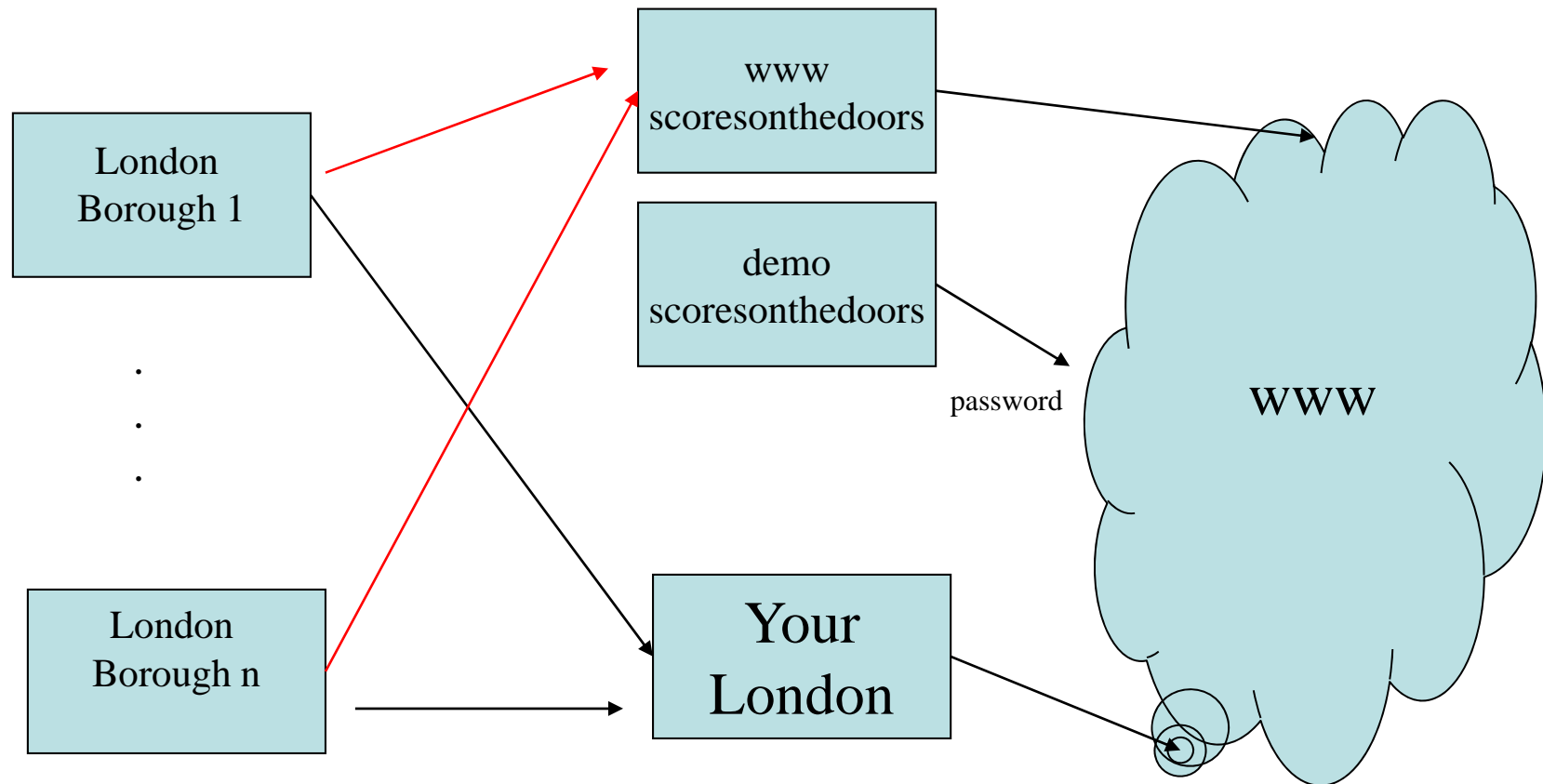
# Contact us

- Technical Support - 01226 241871
- [support@scoresonthedoors.org.uk](mailto:support@scoresonthedoors.org.uk)
- Report form
  
- Office -1844 202321
  
- Paul Hiscoe 07717 610511
- [phiscoe@transparencydata.co.uk](mailto:phiscoe@transparencydata.co.uk)
  
- Paul Osborne 07737 274428
- [posborne@transparencydata.co.uk](mailto:posborne@transparencydata.co.uk)

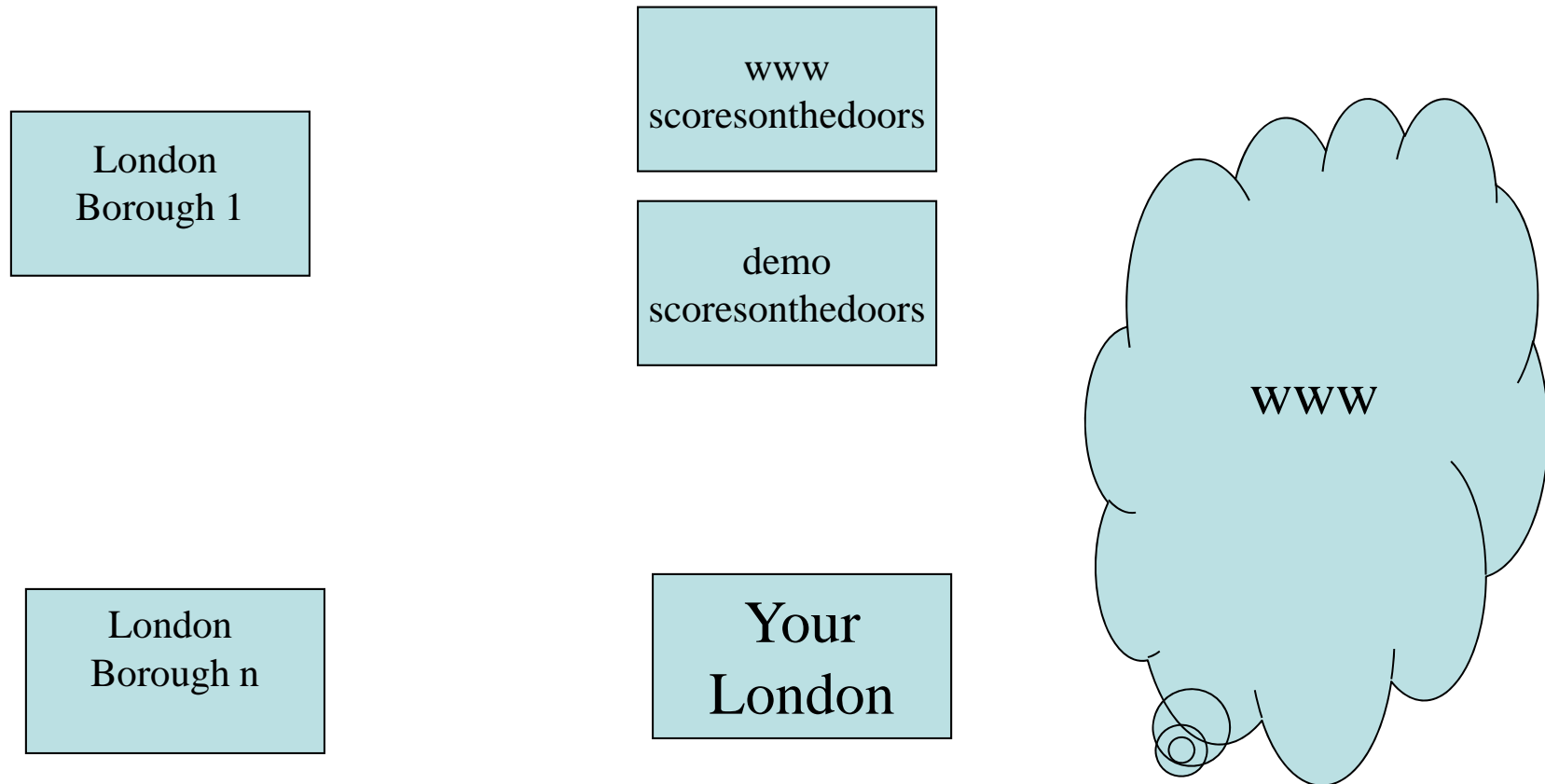
# Original architecture



# Interim Architecture



# Architecture



# Policies

- Upload frequency
- Upload quantity
- Upload method
- Right to Reply

# Data upload

- Upload frequency
- Full or incremental
- ADD and REM spreadsheets

# Control Panel

- Upload data
- Manual Data Editor
- Business Descriptions
- Contact details
- Data on/off
- Clearing the Database

## Client Control Panel

You last logged in 14/07/2010 at 06:19 from 81.158.115.34

Last access 14/07/2010 at 06:19 from 81.158.115.34 by Paul Hiscoe

### Client

[Upload Inspection Data](#)  
[Manual Data Changes](#)  
[Certificates and Mailing Lists](#)  
[Manage Business Feedback](#)  
[Manage Right to Reply](#)  
[Premises Matching](#)  
[Business Document Upload](#)  
[Business Document Management](#)

### Configuration

[Contact Details](#)  
[Preferences](#)  
[Sharing Wizard](#)  
[Award Schemes](#)  
[Business Types](#)  
[Locations](#)  
[Home Page Documents](#)  
[Local Promotions](#)

### Support & Discussion

[Support Files and Documents](#)  
[Discussion Forum](#) 

[DATABASE CLEANUP TOOLS](#)

### Client Users

[<Add New User>](#)  
[Administrator \(admin@transparencydata.co.uk\)](#)  
[Ash Young \(ash@fluent.ltd.uk\)](#)  
[Jonathan Gilpin \(jonathan@fluent.ltd.uk\)](#)  
[Julian Blackburn \(julian.blackburn@foodstandards.gsi.gov.uk\)](#)  
**[Paul Hiscoe \(phiscoe@transparencydata.co.uk\)](#)**  
**[Paul Osborne \(po@taskil.co.uk\)](#)**  
[Phillip Flaherty \(phillip.flaherty@foodstandards.gsi.gov.uk\)](#)

### Statistics

[Usage Statistics](#)  
[Compliance Statistics](#)  
[Advanced Statistics](#)  
[Manage Portfolios](#)  
[Reports](#)

[FSA Scheme Comparison](#)

# Advanced Features

- Comments
- Right to reply
- Photo/Web links
- Statistics and Reporting
- Automatic certificate production
- Self Service certificates