

Scores on the Doors Implementation Group Meeting

Tuesday 11 December 2007

Present: Rick Mason; Janet Eckles; Altan Ahmet; Peter Mather; Maggie McQuillan; Alison Cockerill; Carol Collins; Philip Vine; Philip Flaherty; Judith Smythe; Jim Bowes; Chris Carabine; Jenny Winslet

Apologies: Peter Williams; Michael Ojo; Tay Poitier

Matters arising from Minutes:

- Transparency Data have removed the London Borough drop downs from their website
- Governance: Scheme Management is with LFCG; Scheme ownership and final word is with ALEHM
- Tagish paid support has ended
- ALEHM approved £1000 trial membership per authority and invoices will be sent out in the New Year.

Agenda:

Action/Lead	Topic	Notes
Janet Eckles	Updates	K & C have Councillor approval to include all premises inspected from 01/02/2008 and will go live then
Jim Bowes/ ALL	Your London website	<ul style="list-style-type: none"> ○ Gave update on website traffic. Good use. ○ If any Sector rep wants direct access to website statistics, please contact Jim. ○ Your London site will merge with London.gov.uk mid 2008. ○ April 2008 all LAs must ensure download formats (e-form or IP server) will continue to work
ALL	Sector Rep updates	<ul style="list-style-type: none"> ○ Concerns with scoring premises under alternative strategies (no inspection: No score) ○ Are using the i casework site to refer issues. ○ Should right of reply (r.o.r) form be returned 14 days after inspection or 14 days after FBO receives report?

Philip Vine		<p>Scheme says 14 days from date r.o.r sent out but this is a guide to give flexibility to LAs.</p> <ul style="list-style-type: none"> ○ Wide variation in display of stickers/ certificates: Good Camden; poor Kingston and Sutton ○ One premises (just prosecuted) has deliberately changed FBO as a new company but still being run by same people and want a new inspection ○ Five star stickers now available ○ SW sector scheme for score consistency- See next meeting
Item sent in from Janine Avery	<p>Revision of forms</p> <p>FOI requests concerns</p>	<ul style="list-style-type: none"> ○ Suggested revision to business reply form ○ Suggested revision to scoring sheet ○ Will be referred up to LFCG as outside scope of Implementation Group
ALL LAs and Sector Reps	Sign up to consistency framework	Need sign up documents asap together with procedures if LA is not following consistency framework. Pass these to Sector reps (not Rick). The form is reference "SOTD LA Sign Up Sheet 1"
Philip Flaherty	Evaluation/ FSA recommended scheme	Will consider together with submissions for amended Code of Practice (lots of comments to be considered). No date for decision but not before Board meeting 13 March.
Philip Vine	Westminster Guidance on improving star rating	See next meeting
<p>Rick Mason/ Peter Mather</p> <p>ALL</p>	Private Sector Concerns	<p>Lots of discussion regarding Private Sector Comments which fell into 3 broad categories of</p> <ul style="list-style-type: none"> ○ Too many levels of stars ○ No re inspections to change rating ○ Inconsistent star ratings ○ Peter had example of 2 Boroughs rating same premises; also,

		<p>concerned that public don't understand risk; Scores and Hospitality ratings conflicting</p> <ul style="list-style-type: none"> ○ If contractor is the FBO within a larger premises, shouldn't contractor's details be on website not that of the larger premises (eg canteens within supermarkets not run by the supermarket)? ○ Reminder to all to check database before downloading
Judith Smythe	London LAs Bill update	Nothing new to report
CIEH	Crystal Marking	See next meeting
Rick Mason	Peer review and consistency monitoring	<ul style="list-style-type: none"> ○ See timetable sent with minutes. Implementation Group paired representatives to select 5 premises per Borough. ○ Rick will contact LAs reminding of auditing ready for review on 22 January 2008. ○ Everyone to consider best way of an audit form before 22 January. ○ LFCG suggested open up auditing to others: Group agreed better to keep same core people for consistency ○ If group do not agree with scores agreed to take this back to LA manager ○ If you cannot attend you must send a sub!
AOB: Jim Bowes/ Rick Mason/ Philip Flaherty	Links requested with other restaurant sites eg Time Out; My Village; Top Table	<p>All agreed not to link (pending FSA scores review) and Jim to write to Time Out; Rick to write to My Village</p> <p>Philip agreed to receive enquiries from any site at FSA</p>