

Chartered Environmental Health Practitioner Programme Refund Policy

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- Any payments taken by CIEH in error will be refunded.
 - Cancellations received within 14 days of payment of the programme fees will receive a full refund, provided the member has not accessed the course.
 - Cancellations received after the 14-day cancellation period or after logging onto the course and accessing the course materials will not be eligible for a refund.
 - A member who pays in two instalments is eligible for a refund provided they cancel their enrolment within 14 days of paying the first instalment and have not accessed the course. If enrolment is not cancelled within 14 days of paying the first instalment, the member is not eligible for a refund and must also pay the second instalment.