Covid-Conversations: reopening public houses and hospitality businesses

Thursday 18th June 2020
Agenda

- Guidance
- Social Distancing 2 metres / 1 metre.
- Mitigating Measures
- PPE
- Supervision
Covid 19 Guidance

- Businesses are different - no one size fits all.

- Guidelines are permissive - flexible, allowance for different approaches.

- There are no prescriptive controls or solutions.

- Cannot measure against a set standard
There is going to be more than one solution – Menus

- Disposable menus
- Laminated wipeable menus
- Chalk boards
- TV screens
- Apps
avoid COVID-19 spread

- No hand wash facilities, or hand sanitiser, provided at the entrance and exit: 43
- Unclear what the site rules to maintain safe distancing were: 20
- Staff not maintaining 2 metres distance from each other: 30
- Staff not maintaining 2 metres distance from customers: 30
- Customers not maintaining 2 metres distance from each other: 51
- Staff not challenging customers ignoring the site safe distancing rules: 59
Covid 19

- Is a Covid-19 Risk Assessment in place?
- Is it suitable and sufficient?
- Is the business complying with its own risk assessment?
  - Minor non compliance(s)
  - Major non compliance(s)
Social Distancing

- At 2 metres the hospitality sector will be at 30% capacity.
- At 1 metre the hospitality sector will be at 60-70% capacity.
- Breakeven is generally 70% plus
- Smaller businesses will struggle.
Social Distancing

- Sector is planning on 2 metres social distancing
- Determine maximum capacity of the business.
- “Where social distancing cannot be maintained due to venue design, sufficient mitigation strategies should be designed and implemented.”
Further Mitigation Measures

- Increasing the frequency of hand washing and surface cleaning.
- Keeping the activity time involved as short as possible.
- Using screens or barriers to separate people from each other.
- Using back-to-back or side-to-side working (rather than face-to-face) whenever possible.
- Reduce the number of people each person has contact with by using ‘fixed teams or partnering’ (so each person works with only a few others).
- Finally, if people must work face-to-face for a sustained period with more than a small group of fixed partners, then you will need to assess whether the activity can safely go ahead.
PPE

- Guidance states that additional PPE beyond what you usually wear is not beneficial
- Some staff may want to wear face masks
- Some companies using face coverings.
- Customers cannot eat and drink with face masks

Supervision of Customers

- Some concern over ability to enforce social distancing
Photo A – Diagram showing customer entrance and exit and staff entrance and exit.